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3/12/03
PATENT

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/161,816
Filed : September 28, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL
Attorney's Docket : DAVOX-142XX
Examiner : H. Agdeppa
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on 2/10/03.

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AMENDMENT

Commissioner for Patents
Washington, D.C. 20231

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Sir:

In response to the Office Action dated October 9, 2002,
please amend the above-identified Patent Application as follows:

In the Claims:

Replace claims 1, 13, and 22 as follows:

1. A system for providing an automatic telephone call back from a request transmitted over a data path from a data terminal located at a first location, said request including call back data